

# Saanich Zero Waste Strategy

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## Summary of Public Engagement

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April 2026

## We heard you! Zero waste surveys at a glance:

August  
2024

+

March  
2026

1081  
surveys  
completed

92% of  
respondents are  
concerned about the  
impact of waste

The top 3 sources of household waste that are difficult to recycle are: **soft plastics, Styrofoam, and textiles**

90% of respondents reduce their waste when and where they can

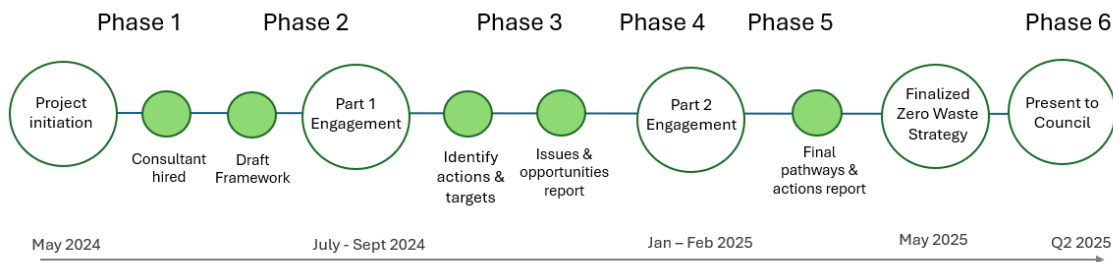
'Plastics' were mentioned **2,471** times

# TABLE OF CONTENTS

- 1.0 Project Background..... 4
  - 1.1 Zero Waste Strategy Overview ..... 4
- 2.0 Engagement Purpose and Overview ..... 5
- 3.0 Phase 1 Engagement ..... 5
  - 3.1 Engagement Approach ..... 5
  - 3.2 Survey Promotion ..... 5
  - 3.3 Survey Findings ..... 6
  - 3.4 Summary of Key Findings ..... 7
  - 3.5 Demographics of Respondents..... 7
  - 3.6 Attitudes and perceptions regarding waste..... 8
  - 3.7 Recycling and Composting ..... 9
    - 3.7.1. Behaviours and Attitudes ..... 9
    - 3.7.2 Public drop-off depots and other services outside of single-family homes ..... 10
    - 3.7.3 Barriers to waste sorting and reduction ..... 13
  - 3.8 Participation in reuse, repair, and share initiatives ..... 15
  - 3.9 Summary of Key Survey Comments ..... 20
- 4.0 Phase 2 Engagement..... 20
  - 4.1 Engagement Approach ..... 20
  - 4.2 Demographics of Respondents..... 20
  - 4.3 Survey Findings..... 21
- 5.0 CRD Survey Results ..... 22
- 6.0 Outcome ..... 22
- APPENDIX A: Zero Waste Survey Phase 1..... 23
- APPENDIX B: Zero Waste Survey Phase 2..... 32

# 1.0 Project Background

The 2020 [Saanich Climate Plan](#) identified the need to develop a community-wide zero waste strategy as part of the actions required to reduce Saanich’s greenhouse gas emissions (GHG’s) and work towards net zero. In May 2024, Saanich Council endorsed a [Terms of Reference \(TOR\)](#) to begin development of a zero waste strategy. The TOR defines the scope of work, key areas of focus, and deliverables for the Strategy. Development of the Strategy is divided into six phases (Figure 1) and is supported by two periods of comprehensive engagement. The engagement process was designed to collect input from the public and stakeholders at key milestones during the project timeline, so that feedback could be integrated into decision-making at each phase. This report summarizes the approach and findings from Part 1 Engagement which consisted of an online and in-person public survey conducted throughout August 2024. The results from this survey will help shape action items, set targets, and inform Part 2 Engagement which will occur in 2025.



**Figure 1: Saanich Zero Waste Strategy development timeline**

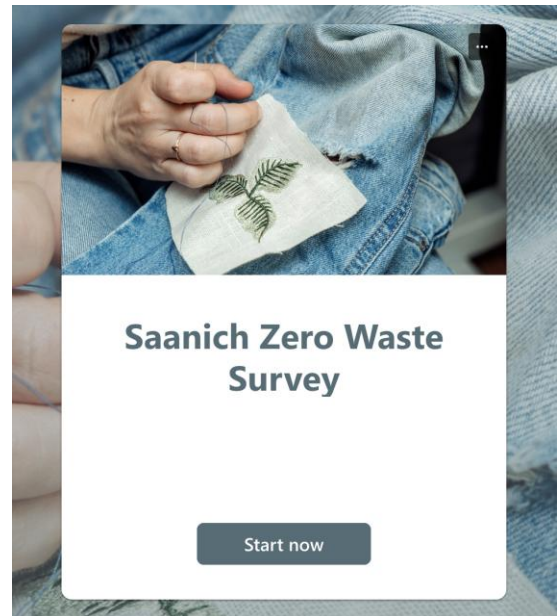
## 1.1 Zero Waste Strategy Overview

The goal of the Strategy is to establish a vision and pathway for Saanich to become a zero-waste community. It will also provide a framework for community initiatives and a platform to advocate for zero waste policies. Getting to zero waste will require a collective effort from the community, all levels of government, and private industry. It will involve rethinking what we buy, what is considered waste, how we build, the food we eat, and how we manage the waste we generate.

As a District, we are moving in the right direction - but there is still a lot of work to be done. At current disposal rates, Hartland Landfill is projected to reach capacity by 2050. Once full, it remains to be seen how and where we will dispose of our waste. Managing and transporting municipal waste imposes significant environmental and economic burdens for our region. By reducing consumption and adopting waste diversion strategies, we can protect green space and reduce waste management costs. These actions will also lower our GHG emissions and help us meet our Climate Plan targets.

## 2.0 Engagement Purpose and Overview

Two phases of public engagement helped inform the Zero Waste Strategy. The first phase took place in August 2024 and included a diverse range of engagement approaches and multiple events focused around an in-depth survey. The second phase took place in March 2026 and included an opportunity to review and provide feedback on the draft Strategy. Together, these two phases garnered 1,081 responses and helped shape the direction of the Strategy and ensure the final outcome reflected the needs and priorities of the community.



## 3.0 Phase 1 Engagement

### 3.1 Engagement Approach

Engagement during Phase 1 consisted of gathering input through a survey of 34 closed- and open- ended questions. Topic areas included waste and recycling habits, participation in zero waste initiatives, and barriers and opportunities to achieving zero waste. The survey was limited to residents of Saanich and Greater Victoria.

The survey was available online from August 1 – 31, 2024. Participation was voluntary and respondents self-selected for the survey. Most respondents completed it online with a small number answering via hard-copy at in-person locations. Public engagement opportunities were held at events, festivals, shopping and recreation centres, on major bus-routes, as well as through online platforms. The goal was to provide an opportunity for all Saanich residents to provide input.

A copy of the survey is provided in Appendix A.

### 3.2 Survey Promotion

A variety of promotional methods were used to publicize the survey across all demographics. These included:

- **A Program Webpage** ([www.saanich.ca/zerowaste](http://www.saanich.ca/zerowaste)) was created to provide access to information about the Zero Waste Strategy, including ways to be engaged and tips on waste reduction.
- **Community Organizations** – survey information was shared with local organizations with a broad network, including Community Associations, post-secondary institutions, One Planet Saanich, and the Victoria Native Friendship Centre.



- **E-Newsletters** – survey information was shared via several e-newsletters such as Saanich’s Climate Quarterly that has over 500 members.
- **Online Advertising** via social media outlets and HelloSaanich.
- **Regional Festivals & Events** were attended to directly engage with residents about waste and consumption habits and encourage completion of the survey.
- **Uptown Mall** – staff spent several afternoons engaging with the public and encouraging completion of the survey.
- **QR Code Posters** with a direct link to the survey were placed at recreation centres, golf courses, libraries, coffee shops, grocery stores, and the Saanich yard & waste drop off.
- **Engaging on Transit** – staff rode several main bus routes in Saanich to engage with transit passengers and gain feedback through discussion or completion of the survey.



### 3.3 Survey Findings

A total of 894 surveys were completed<sup>1</sup>, with representation from each neighborhood in Saanich. Results were analyzed using a combination of quantitative analysis, thematic analysis, inductive coding, and word frequency analysis. Qualitative results were grouped into thematic sentences and synthesized to enhance understanding and practical application.

**Table 1: Part 1 Engagement Response Rate & Key Statistics Summary**

Part 1 Engagement Key Statistics	#
Number of engagement events	6
Number of comments regarding company providers for waste pickup	79
Number of comments regarding barriers to recycling	104
Number of comments regarding barriers to composting	68
Number of comments regarding shopping second-hand for items	319
Number of general comments submitted on the survey	345
<b>Number of surveys completed</b>	<b>894</b>

As participants self-selected for the survey and it was not completed via random sampling, results may be biased towards those with an interest in the topic. However, great care was taken to enhance the validity of the survey results via robust question and survey design, representative sampling, pilot testing prior to survey launch, and careful analysis and interpretation of the results. Moreover, the Capital Regional District

<sup>1</sup> 912 surveys were completed, but 22 were removed as they were from out of the Greater Victoria region.

(CRD) launched a similar [survey](#) around the same time and their survey findings point to corresponding results (see Section 4 for a summary of findings).

### 3.4 Summary of Key Findings

- The majority of respondents are **concerned about the impact of waste** on our community and environment.
- The top three sources of household waste that were identified as not easily recyclable are **soft plastics, Styrofoam, and textiles**.
- **Distance to recycling depots and inconvenience** are the main barriers for residents to drop-off recyclable items not collected in the curbside blue bin program. Many respondents advocated for more central drop-off locations.
- While 92% of respondents believed they should have **access to recycling and organics disposal outside of their homes**, only 50% reported having this access in their schools or workplace.
- The majority of respondents believe that **expanding the curbside blue box program** to accept more items and advocating for **provincial mandates for companies to reduce packaging** and recycle their products would be helpful in reducing their waste.
- **9 out of 10 respondents** already participate in online second-hand marketplaces or thrift shopping to save money or reduce waste, which indicates existing support for further development of a circular economy.
- A key word analysis showed **'plastics' appeared 2471 times** and **'packaging' appeared 740 times** in responses, indicating that these items are a critical concern.
- The majority of respondents (78%) lived in single-family homes, highlighting an opportunity in future engagement phases to focus on **multi-family dwellings** to gain a better understanding of the challenges and opportunities in these settings.

### 3.5 Demographics of Respondents

Overall, there was good representation from various groups. However, the results point towards the need to incorporate strategies in future engagement to reach a younger demographic and those living in multi-family housing.

**Geographic location:** the majority of survey respondents (87%) live in communities throughout Saanich, with the largest representation coming from Gordon Head (17%), Carey (13%), and Quadra (12%).

**Age:** apart from a very low response rate for those less than 25 years old (1%) and ages 26 – 35 (6%), there was good representation from older adults (38%) and those between the ages of 36 – 65 years old (50%).

**Housing:** 78% of respondents lived in a single-family dwelling with a fairly even split of the remaining 22% living in secondary suites, houseplexes, townhouses, or apartment buildings. 87% of respondents own their own home and 11% are renters. See image below for how this compares to Saanich's housing demographics.



**Figure 2: Saanich housing stock, adapted from the 2024 Saanich Official Community Plan**

**Income:** The majority of respondents (26%) preferred not to disclose their income bracket. Of those that did respond, there was a relatively even distribution of household income levels, apart from only 3% in the lowest income bracket (<\$25,000/year).

**Diversity statistics:** respondents’ identities included Indigenous (1%), visible minority (5%), newcomer or immigrant (4%), person with a disability (7%), and 2SLGBTQ+ (5%).

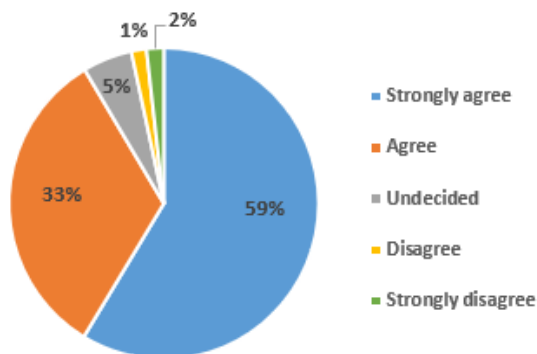
**Gender:** 61% were women, 30% were men, 1% were non-binary, 8% preferred not to say.

### 3.6 Attitudes and perceptions regarding waste

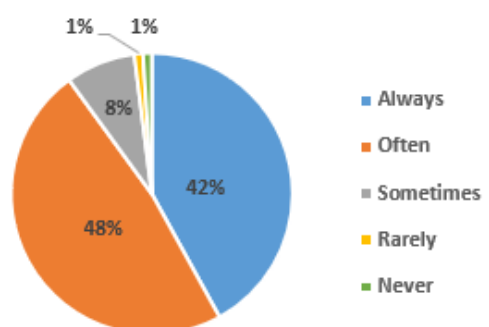
The first section of the survey aimed to gauge residents’ level of concern for waste impacts on their community and the environment, and whether this concern corresponded to taking personal action to reduce waste.

Results showed that overall, respondents are very concerned about the impacts of waste on their community, with 92% expressing concern. Likewise, 90% of respondents said they reduce their waste when and where they can.

I am concerned about the impact of waste on our community and the environment.



I reduce my waste when and where I can



**Figure 3: Attitudes and perceptions regarding waste**

### 3.7 Recycling and Composting

Several questions in the survey sought to understand waste diversion behaviour, challenges, and opportunities.

#### 3.7.1. Behaviours and Attitudes

This section of the survey aimed to gather information on people’s self-reported knowledge of waste sorting and their waste sorting behaviours.

##### Understanding of ‘what goes where’

Residents were asked whether they understand what is recyclable and compostable. While most people believe they usually know how to sort their waste, results in Table 2 indicate that further information and education is needed to reduce the likelihood of contamination by placing items into the wrong bins.

**Table 2: Self-reported waste sorting knowledge**

	Always	Usually	About half the time	Seldom	Never
I understand which items are <u>recyclable</u> .	25%	70%	4%	1%	0% (n=2)
I understand which items are <u>compostable</u> .	54%	44%	2%	1%	0% (n=2)

##### Waste sorting behaviours at home

The survey also inquired how often individuals dispose of recyclables or organics into recycling or compost bins, as opposed to placing them in the garbage. Table 3 below shows the results. Note that the items highlighted in blue are offered as a curbside service for single-family homes. Services for multi-family buildings are highly variable. The items highlighted in green are only available for recycling at select public drop-off depots and may be offered as a private service in some multi-family buildings.

Not surprisingly, the items that are collected by curbside pick-up or associated with refunds are recycled far more often (>90%) than those that require individuals to take the item to a drop-off depot. Food scraps also fall slightly below other “always” recycled/composted items (85% vs >90%), possibly an indication of some of the personal barriers to organics collection; e.g., the “yuck factor”. Likewise, hard plastic and metal containers also fall slightly below.

**Table 3: Frequency of recycling/composting**

	Always	Often	Sometimes	Rarely	Never
<b>Cardboard</b>	95%	4%	<1%	0	<1%
<b>Refundable beverage containers</b>	95%	4%	<1%	<1%	<1%
<b>Paper</b>	92%	6%	1%	<1%	<1%
<b>Glass containers</b>	91%	6%	<1%	<1%	2%
<b>Yard waste</b>	91%	6%	1%	<1%	1%
<b>Metal containers</b>	88%	8%	2%	1%	1%
<b>Food scraps</b>	85%	9%	2%	<1%	2%
<b>Hard plastic</b>	83%	14%	2%	<1%	<1%
<b>Soft plastic*</b>	43%	24%	14%	11%	8%
<b>Styrofoam*</b>	42%	18%	13%	13%	15%

*\*Only available for recycling at public drop-off depots unless offered via a private service*

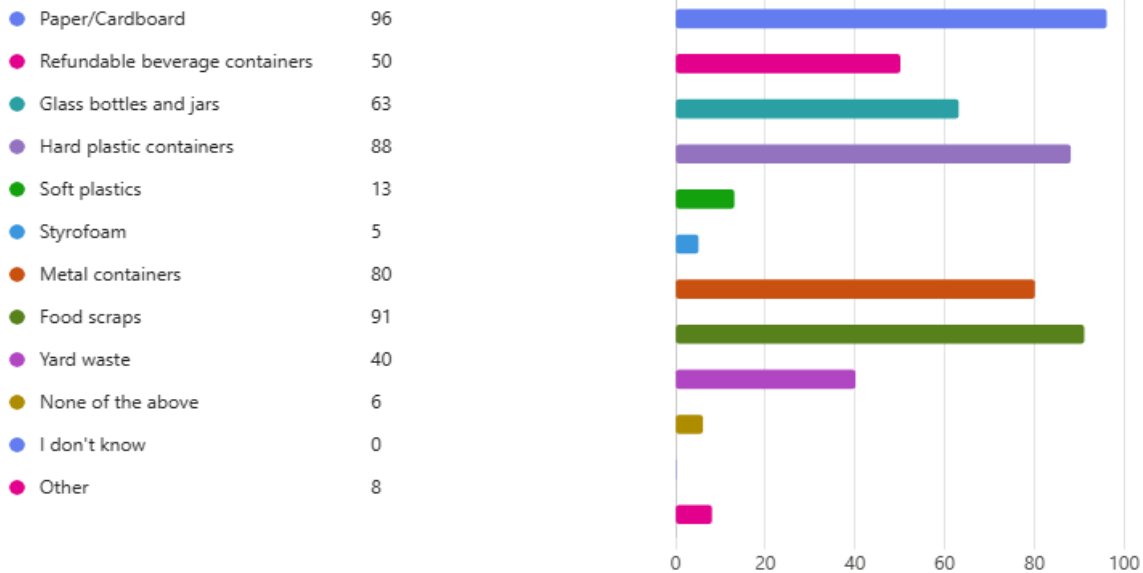
### 3.7.2 Public drop-off depots and other services outside of single-family homes

In Saanich, the waste infrastructure and services available for those living in single-family homes is well established. However, with numerous private waste haulers, varied services, and mixed infrastructure, there remains a gap in knowledge outside of this setting. This section aimed to gain insight into the waste services offered in multi-family buildings, schools and at workplaces, and whether residents believe they should be able to recycle and compost their waste outside of their home. There were also two questions related to the use and ease of accessibility for the free public drop-off depots.

#### Services for multi-family homes

Most multi-family buildings in Saanich are not serviced by District of Saanich waste collection. Instead, they rely on private haulers for waste, recycling, and organics services. The graph below shows the survey responses regarding recycling materials picked-up for multi-family buildings, with cardboard, paper, and food scraps being the most commonly picked up materials and soft plastics and Styrofoam the least common.

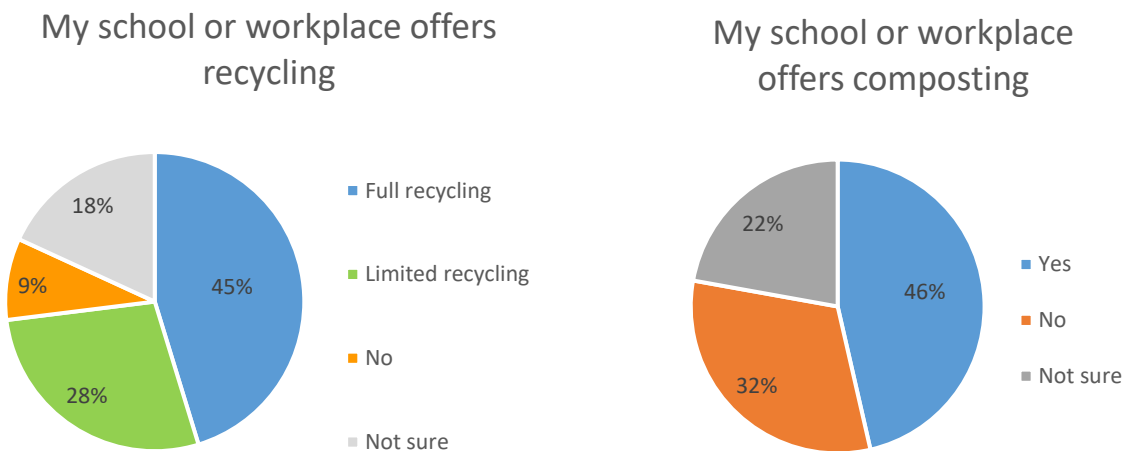
My townhouse/strata/condo/apartment offers the following recycling and composting programs:



**Figure 4: Material streams offered in respondents' multi-family dwellings**

Recycling and composting in the community

When asked whether people should be able to recycle and compost away from home (e.g., at work, school, events, shops, parks), 92% of respondents either strongly agreed or agreed. However, when asked whether they had access to recycling or composting while at work or school, less than 50% responded that they do.

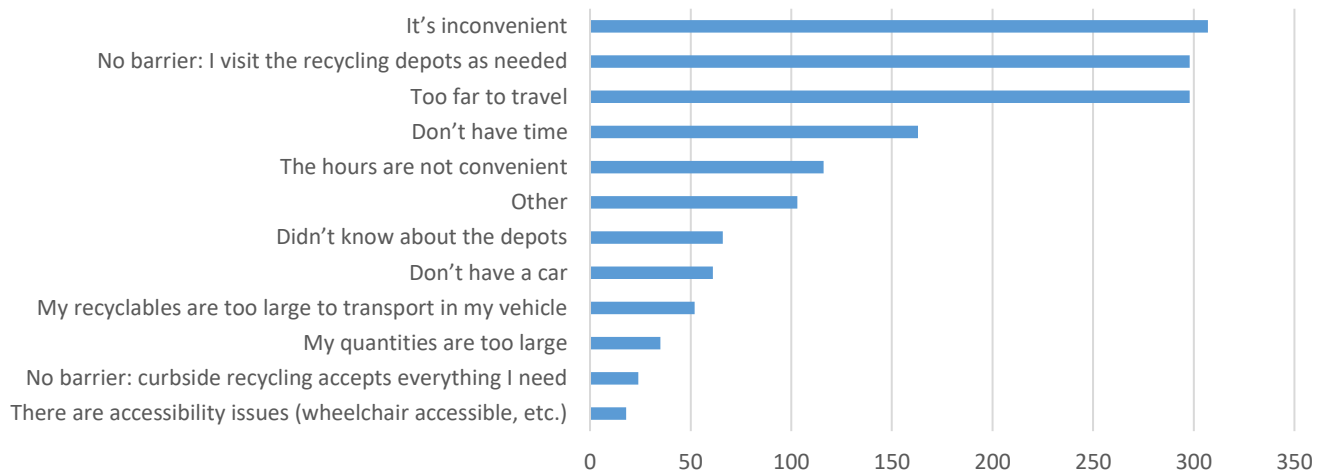


**Figure 5: recycling and composting at school and in the workplace**

### Public drop off depots for residential packaging

For those without access to curbside pick-up and for those who wish to recycle materials not accepted curbside, there are six free drop-off depots in Greater Victoria where residents can self-haul recyclable packaging and materials that are not picked up curbside or via private haulers. Survey results indicated that 75% of respondents use these services but many also reported multiple barriers to using the depots. The top barriers selected were inconvenience and distance to travel.

The main barriers to recycling at depots (n=881)



**Figure 6: Main barriers to recycling at drop-off depots**

A review of the open-ended comments for this question provides further insight into additional barriers and opportunities related to using the depots. Below is a summary of the main topics which arose:

- Public drop-off depots have restrictions on quantities and are often unable to accept items because they are full.
- There is a desire for more central locations within communities and with easier access. Several comments suggested Saanich Recreation Centres and libraries should offer recycling drop off.
- Smaller depots do not take difficult-to-recycle items such as empty fuel canisters and other hazardous waste, which is a barrier.
- There were many concerns over the carbon footprint of being required to drive items to be recycled – either because depots are too far and/or quantities are too large.
- There were concerns over accessibility issues for those with mobility issues, those who do not drive, and those who prefer not to drive.
- Some found it challenging to understand which items can be taken to which locations; i.e., the smaller depots do not offer a one-stop service.

### 3.7.3 Barriers to waste sorting and reduction

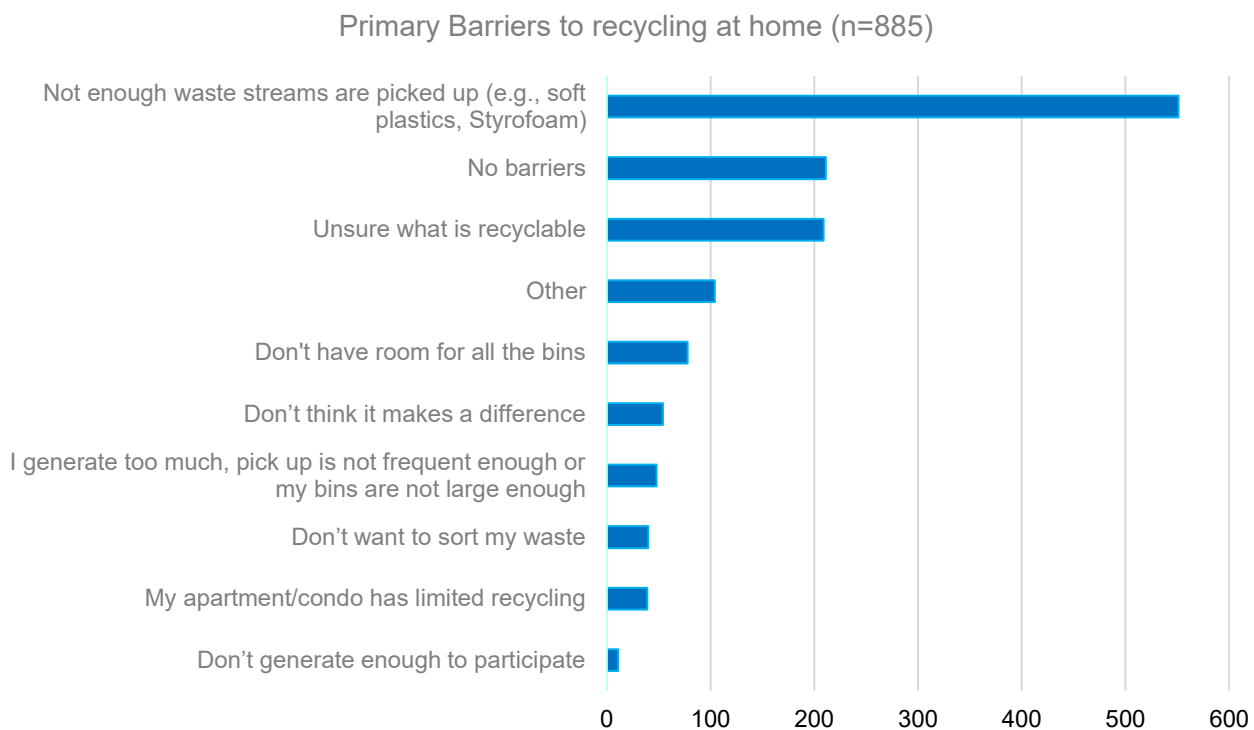
The survey also sought to better understand Saanich residents’ primary barriers to recycling and composting at home.

#### Recycling Barriers

The top two barriers identified for recycling at home were:

- 1) not enough waste streams are picked up curbside; and,
- 2) people are unsure what is recyclable.

Notably, 15% of respondents said these barriers stop them from recycling at home and 33% said these barriers sometimes prevent them from recycling at home.



**Figure 7: Primary barriers to recycling at home**

A qualitative analysis was conducted of the 104 “other” comments and the main topics that arose were:

- A mistrust of recycling information and a desire for transparency, e.g., to know whether plastics are actually being recycled.
- A concern whether soiled materials can be recycled and whether it is worth the extra water and energy required to clean them.
- Opportunities to improve recycling infrastructure in Saanich, e.g., more drop-off locations.

- Barriers and concerns related to plastics: the inability to easily recycle soft plastics, concerns over plastic packaging, and concerns regarding the percentage of plastics that are actually recycled versus sent to the landfill.

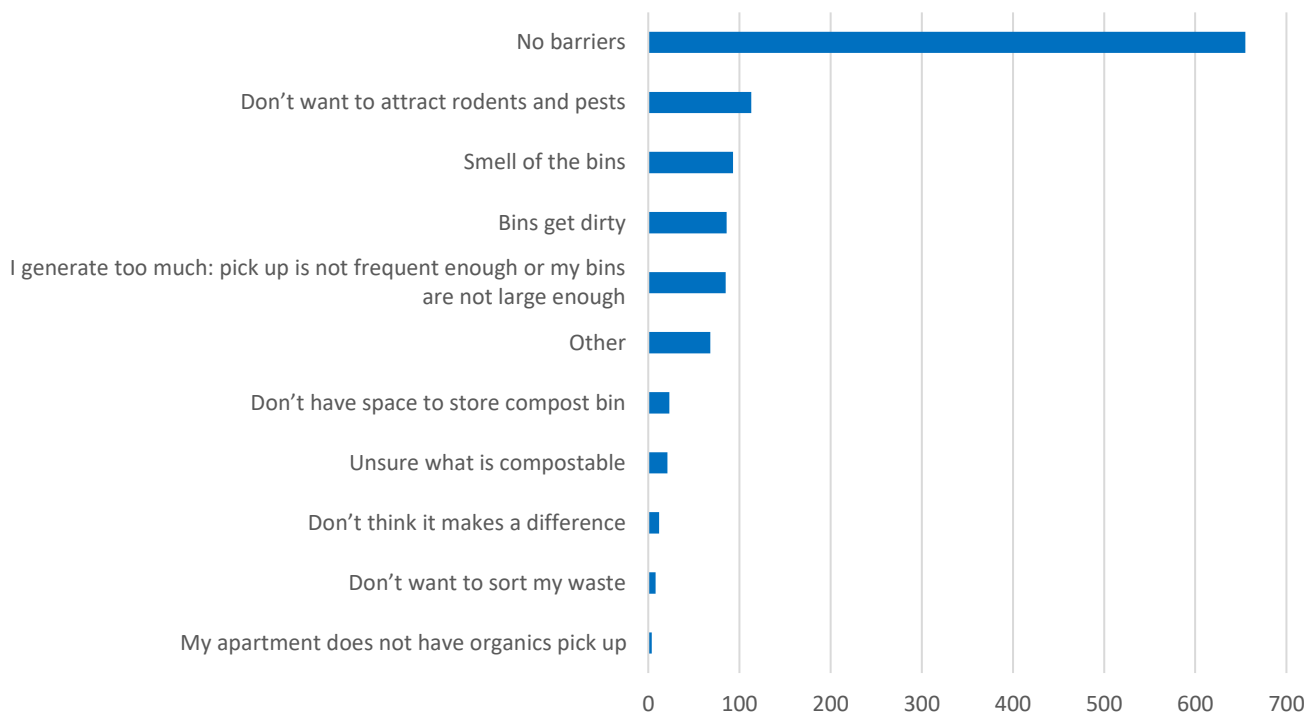
**Organics collection barriers**

Most respondents reported no barriers to organics collection from their home. Of those that did report barriers, the top reasons were:

- Not wanting to attract rodents or pests
- Smell of the bins
- Bins getting dirty
- Generating too much for curbside collection

Among the 68 “other” comments, several respondents noted that bear interactions in rural Saanich are also of concern.

Primary barriers to home organics collection (n=880)



**Figure 8: Primary barriers to home organics collection**

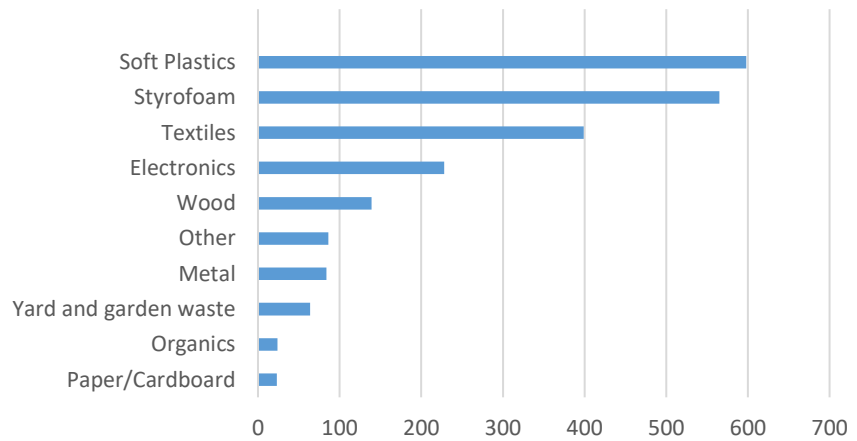
Difficult to recycle items

Residents were asked to select their top 3 sources of household waste that were difficult to recycle or compost. The top three materials were: soft plastics, Styrofoam, and textiles. Electronics was fourth.

Plastics and Packaging:

A word frequency analysis revealed that ‘plastics’ appeared 2471 times in responses, either via selecting closed-ended answers (i.e., in Q10, Q16, Q18, Q25, Q27<sup>2</sup>) which describe plastics as a barrier (n= 2251) or in questions with open-ended comments (n=220) where plastics were also described as a challenge to recycle. Likewise, ‘packaging’ was mentioned as a barrier 740 times via selecting a closed-ended response for Q27 (n=656) or via open-ended responses (n=84). No other materials streams or types were mentioned at the same frequency, indicating the concern for these specific materials.

Top 3 sources of household waste that is not easily recycled or composted (n= 891)



**Figure 9: Top sources of waste that are difficult to recycle / compost**

*“We recently started collecting our soft plastics for recycling, and I am amazed at how little garbage we have”.*

**3.8 Participation in reuse, repair, and share initiatives**

Another important component of the survey was to gauge residents’ perceptions and current participation in reusing, repairing, and sharing items versus purchasing new.

The majority of respondents stated they currently participate in available initiatives such as second-hand online marketplaces, thrift store shopping, item swaps, and sharing platforms. Some respondents said they would like to, but these initiatives are not available in their neighbourhoods. Notably, 9 out of 10 respondents

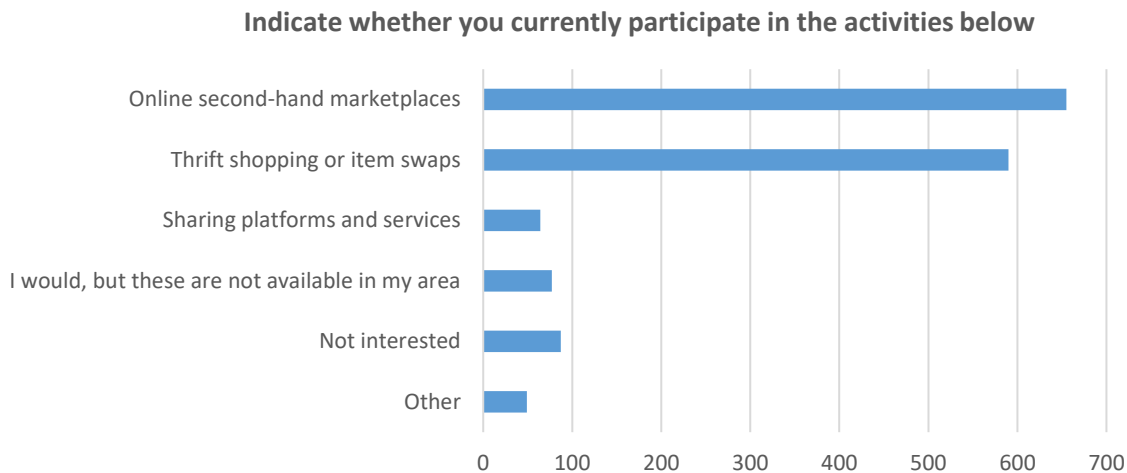
*“I always shop secondhand for kids’ clothes and toys as they grow out of them so fast and there are TONS of [online] groups for parents in Victoria that do trades, free exchanges, etc.”*

<sup>2</sup> **Q10** What are your primary barriers to recycling at home? **Q16** My top 3 sources of household waste that are not easily recycled or composted are **Q18** What are the main barriers to recycling items at depots? **Q25** What are the main barriers preventing you from adopting a more zero-waste lifestyle? **Q27** The following actions would be helpful in reducing my waste.

already participate in secondhand shopping or are interested in participating. The CRD’s [2024 Solid Waste Market Research Engagement Study](#) showed similar results:

- 70% of households visit secondhand stores and/or repair shops to extend the life of items.
- 71% of households seek opportunities to repurpose or reuse materials from products they have purchased.

These results support the findings of this survey and further suggest that expanding re-commerce and the sharing economy in Saanich would be an impactful initiative.

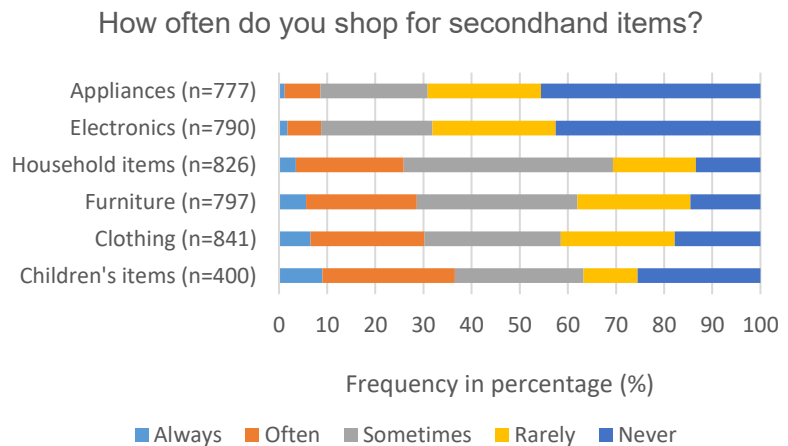


**Figure 10: Participation in reuse activities**

Frequency of secondhand shopping

When asked how often people shop for second-hand goods, children’s items, clothing, furniture, and household items were at the top of the list<sup>3</sup>. The least sourced second-hand items were electronics and appliances.

Comments noted that this was due in part to a lack of trust in quality and a concern that the product may no longer be serviced or parts no longer available. Notably, some of the respondents that said they “never” shop for secondhand



**Figure 11: Frequency of shopping for secondhand items**

<sup>3</sup> Note that N/A has been removed from the results. In displaying the results in this way, we are better able to see how each item compares relative to one another.

items is because they do not shop at all (e.g., “I don’t need to purchase items, have pretty much all I need”. “I rarely purchase anything besides food”).

There were 319 comments regarding ‘why’ people shop or don’t shop for secondhand items. These comments were grouped and synthesized into Table 4 below.

**Table 4: Factors that influence secondhand shopping**

Why people shop secondhand:	Why people don’t shop secondhand:
Saves money.	Prices are increasing at secondhand stores.
Older appliances/items can last longer.	Cannot always find what they are looking for.
Many secondhand items are in great shape.	Inconvenient. It can take a lot of time.
It’s more sustainable and better for the environment to reuse.	Lack of trust regarding the quality of secondhand electronics and appliances, particularly since they have no warranty and repairs are expensive.
The thrill of the hunt.	Newer appliances may be more energy efficient.
More variety of unique and/or vintage items.	Not enough thrift stores in my area.
To prevent overproduction of new products.	Plus sized clothing options are limited in the secondhand clothing market.
It’s easier to look at used markets online than to go into Victoria to try and find something new.	Some prefer to buy less but purchase new, high quality items that will last a long time.
Helps build community.	Concerns over the cleanliness and condition of used items.
	Concerns regarding online safety and scams.
	Many older adults commented that they have greatly reduced their consumption as they have gotten older.
	Delivery may only be available for new items.

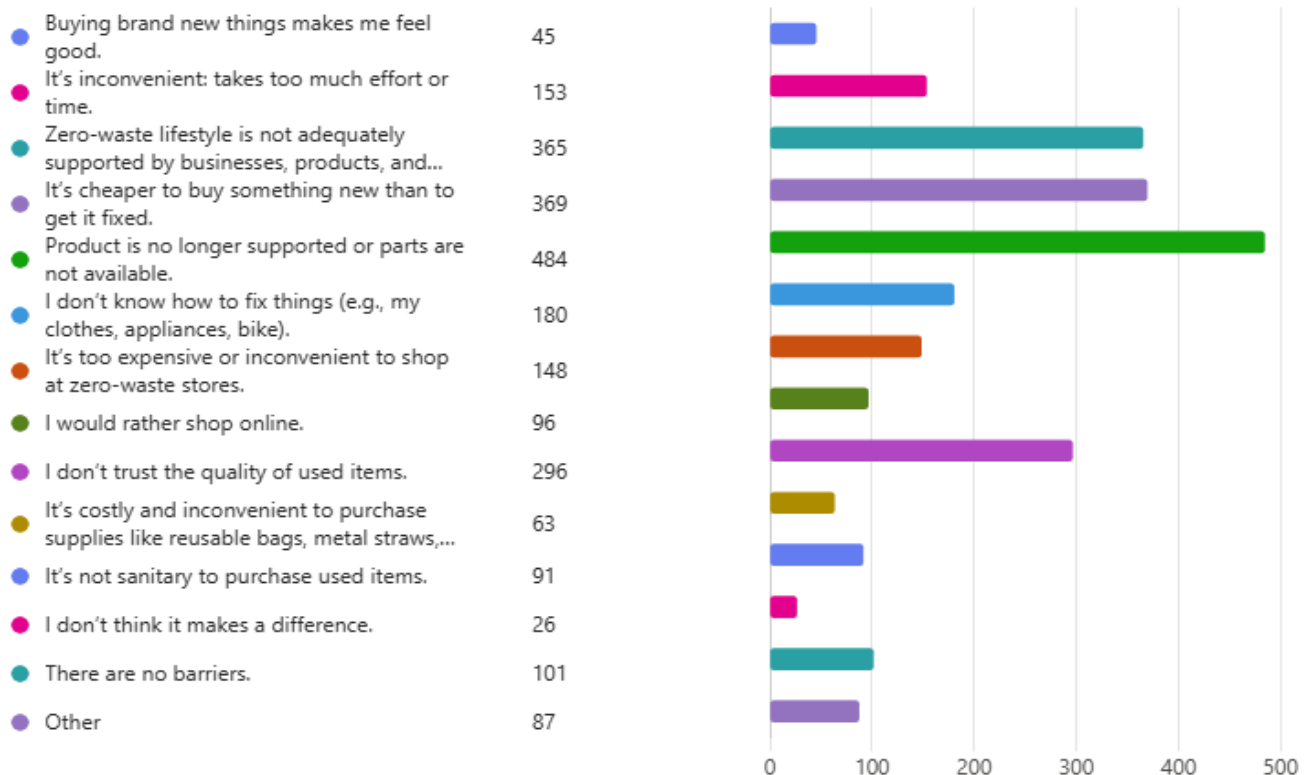
*“The direction you are heading seems to expect the consumer to be the responsible one. We need to put pressure on the corporate and commercial groups to make products that produce less waste”.*

*“Please look to sellers who over package – ie: produce in clamshell packaging. Grocery stores could have return programs”.*

## Barriers

As seen in Figure 12, when asked what the primary barriers are to adopting a more zero waste lifestyle, the top responses were:

- 1) a concern that products are no longer supported or parts no longer available;
- 2) it’s cheaper to buy new than to have something fixed;
- 3) zero waste is not adequately supported by businesses, products, and services; and
- 4) a lack of trust for the quality of used items.



**Figure 12: Barriers to a zero waste lifestyle**

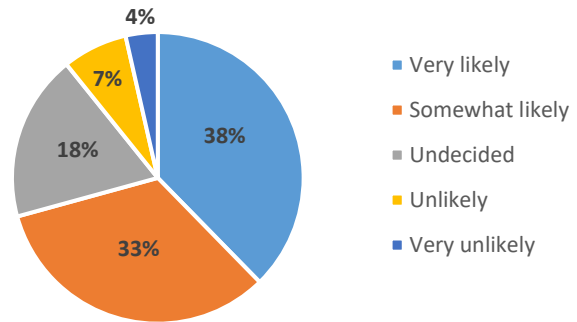
Opportunities

If some of the above barriers were addressed, 69% of respondents said they are very likely and somewhat likely to change some of their current shopping and consumption habits to reduce waste.

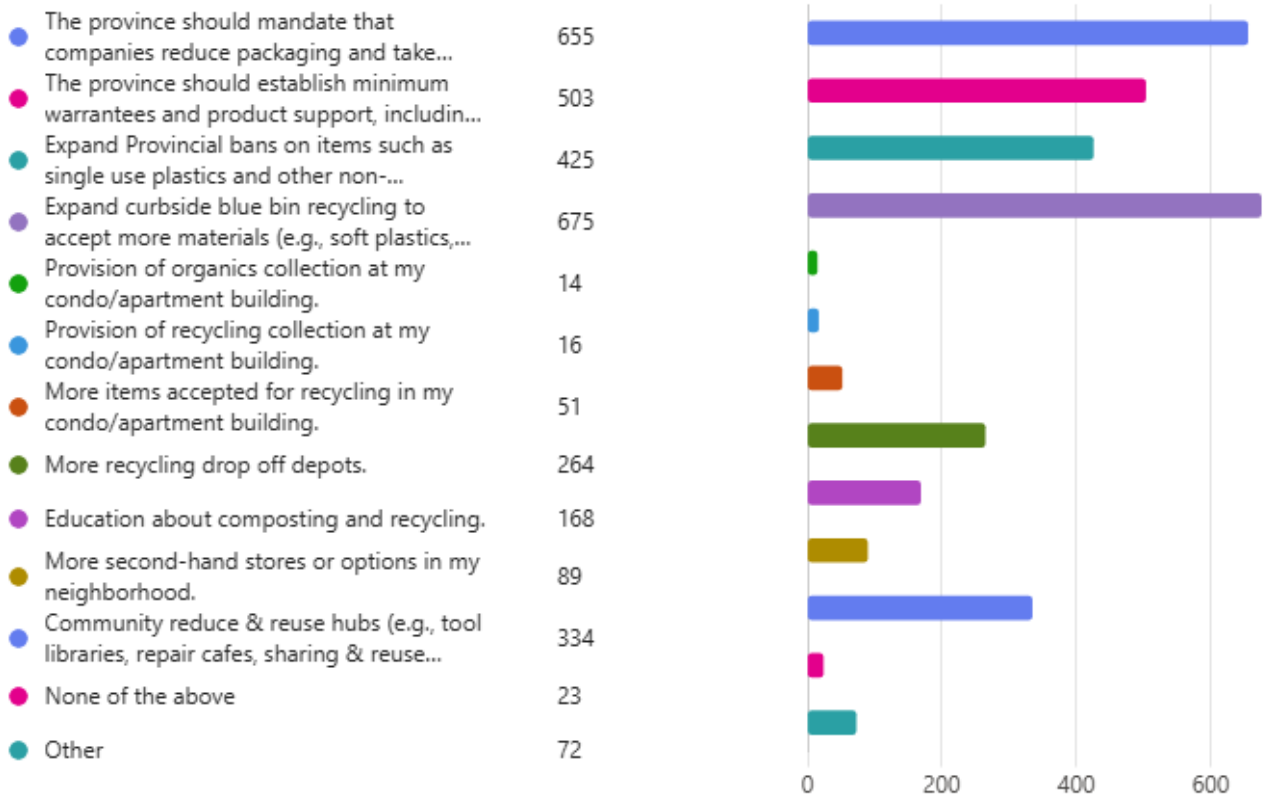
Survey participants were also asked to identify the actions that would be helpful in reducing their waste. As seen in Figure 14, the top answers were:

1. Expand curbside blue bin recycling to accept more materials.
2. The Province should mandate that companies reduce packaging and take back and recycle their products.
3. The Province should establish minimum warranties and produce support, including ‘right to repair’.

Likelihood to change habits if barriers were addressed



**Figure 13: Likelihood of change if zero waste barriers are addressed**



**Figure 14: Actions that would be helpful in reducing waste**

### 3.9 Summary of Key Survey Comments

Out of 894 completed surveys, 345 respondents left general comments regarding zero waste. The main themes that emerged from these comments were:

#### 1) Materials that are difficult to recycle:

- A desire to see curbside pick-up for soft plastics and Styrofoam;
- Ability to recycle textiles.
- Easier access to recycling programs.

*“While I as an individual will strive for this, I think it is more crucial that businesses and organizations be accountable for their waste”*

#### 2) The responsibility of businesses and governments:

- Businesses and organizations should be more accountable for their waste.
- The onus of reducing and recycling should not only be placed on individuals.
- The government needs to put more restrictions on plastics and packaging.
- Federal regulations concerning right-to-repair and minimum warranties are critical.
- Businesses need to be required to recycle and compost their waste.
- More businesses need to offer refill programs.

#### 3) A lack of trust and understanding of what happens to materials that enter the recycling stream:

- A desire to understand what happens to specific materials picked up for recycling, especially flexible plastics, hard plastics, Styrofoam, and glass.
- Concern that materials that are collected for recycling only end in the landfill.
- Uncertainty about whether using water to clean materials for recycling is offset by the benefits of recycling.

## 4.0 Phase 2 Engagement

### 4.1 Engagement Approach

Engagement during Phase 2 consisted of gathering input on the draft Zero Waste Strategy through a short survey consisting primarily of open-ended questions to provide residents with the opportunity to provide detailed, qualitative feedback on the draft actions and strategies. The survey consisted of 13 questions and was available online from March 24 – April 7, 2026. The survey was limited to residents of Saanich and Greater Victoria. Participation was voluntary and respondents self-selected for the survey.

A copy of the survey is provided in Appendix B.

### 4.2 Demographics of Respondents

A total of 187 surveys were completed, with 90% of respondents being Saanich residents and the remainder being from Greater Victoria.

**Age:** 46% of respondents were ages 66 and older, 26% were ages 46-65, and 22% were ages 26-45.

**Gender:** 57% were women, 34% men, and 2% non-binary.

**Diversity:** respondents' identities included Indigenous (2%), visible minority (3%), newcomer or immigrant (3%), person with a disability (8%), and 2SLGBTQ+ (4%).

**Income:** 34% chose not to disclose, 2% were less than \$25,000/year and the remaining was fairly evenly split among income brackets.

**Housing:** 82% of respondents own their home and 12% rent.

### 4.3 Survey Findings

Public feedback showed broad support for the goals, strategies and actions of the draft Zero Waste Strategy, particularly around reducing waste, improving reuse and repair, expanding recycling and composting, and addressing construction waste. At the same time, some respondents advocated for more attention to affordability, convenience, accessibility, and actions within municipal control. Some also signaled that they are more likely to support implementation when the District leads by example, makes systems easy to use, and clearly explains costs and expected results.

#### **Focus Area 1 – Waste Prevention**

Respondents generally supported reducing waste at the source, especially single-use items, food waste, and textiles. Strong themes included support for food rescue, concern about excessive packaging from businesses, and interest in stronger procurement and producer responsibility. Accessibility, affordability, and convenience were also recurring concerns, especially around single-use item reduction.

#### **Focus Area 2 – Share, Reuse, Repair**

This focus area received strong support, particularly for right to repair, repair cafés, and more local repair and reuse options. Respondents saw repair and reuse as practical ways to reduce waste and build community resilience, but many noted that repair is often more expensive than replacement and questioned how the District would support this work.

#### **Focus Area 3 – Recycle & Compost**

Feedback on this focus area was highly practical and focused on system design. Respondents emphasized the need for more convenient recycling options, clearer sorting information, better access to depots, and stronger services for multi-unit buildings. Soft plastics, Styrofoam, organics, and hard-to-recycle materials were frequent concerns, and many participants also called for more transparency about what happens to materials after collection.

#### **Focus Area 4 – Waste Reduction in the Built Environment**

Respondents generally saw this as an important opportunity area, with strong support for deconstruction, salvage, building reuse, and reducing construction and demolition waste. At the same time, some raised concerns about added costs, impacts on housing affordability, permitting complexity, and alignment with other municipal priorities such as redevelopment and densification. Overall, there was interest in stronger action here, provided it is practical, coordinated, and clearly connected to implementation.

## 5.0 CRD Survey Results

The Capital Regional District (CRD) launched a [2024 Solid Waste Market Research Engagement Study](#) to explore residents' and businesses' attitudes and behaviours towards waste reduction and management practices. The results from this survey help validate some of the findings from Part 1 Engagement; for example:

- Most respondents (74%) reported **positive attitudes** towards reducing waste, supporting the circular economy, composting, confidence in their waste disposal knowledge and supporting community initiatives.
- 64% of respondents reported **significant barriers for recycling foam packaging and soft plastics**, including where and how to dispose of these materials and the difficulty of transporting them to drop-off depots.
- 70% of households visit **secondhand stores and/or repair shops** to extend the life of items.
- 71% of households seek opportunities to **repurpose or reuse** materials from products they have purchased.

The summary of recommendations from the CRD survey include:

- Addressing residents' **gaps in knowledge** via educational campaigns and practical tips; e.g., how to reduce waste and how and where to recycle specific materials.
- Addressing barriers related to the **limited recycling and composting services available in multi-family dwellings** and providing tips and strategies for how residents can deal with difficult to recycle materials such as foam and soft plastics.
- **Supporting local businesses** by developing training resources, providing detailed disposal guidelines, and updating them on changing regulations.

## 6.0 Outcome

The findings from both phases of engagement alongside the CRD survey, data analysis, background research and key stakeholder interviews were used to inform the development of strategies and actions for the Saanich Zero Waste Strategy.

# APPENDIX A: Zero Waste Survey Phase 1

**The District of Saanich is developing a Zero Waste Strategy.** Our goal is to drastically reduce the amount of waste our community generates and sends to the landfill. Getting to zero waste will require looking at what we buy, how we build, the food we eat, and how we deal with the waste we produce.

Waste is a collective challenge, but also an opportunity. Eliminating waste can be a great way to conserve resources, protect our natural spaces, and even save money!

Your participation as an individual or household is essential as it will help us identify policies and actions that can address needs and challenges in our community.

## About the survey:

- The survey should take 5-10 minutes.
- It will be open until August 31, 2024. A What We Heard Report will be published in the fall of 2024.
- Please note that your responses are anonymous, and your participation is voluntary.
- If you have any questions, please contact [sustainability@saanich.ca](mailto:sustainability@saanich.ca).

*Disclaimer: This collection of personal information is authorized under the Local Government Act, Community Charter and section 26(c), (e) of the Freedom of Information and Protection of Privacy Act. The information will be used for administering and evaluating the program. Questions can be directed to the District's Privacy Officer at 770 Vernon Avenue, Victoria BC V8X 2W7 t. 250-475-1775, e. [foi@saanich.ca](mailto:foi@saanich.ca).*

*Confirm you have read and agree*

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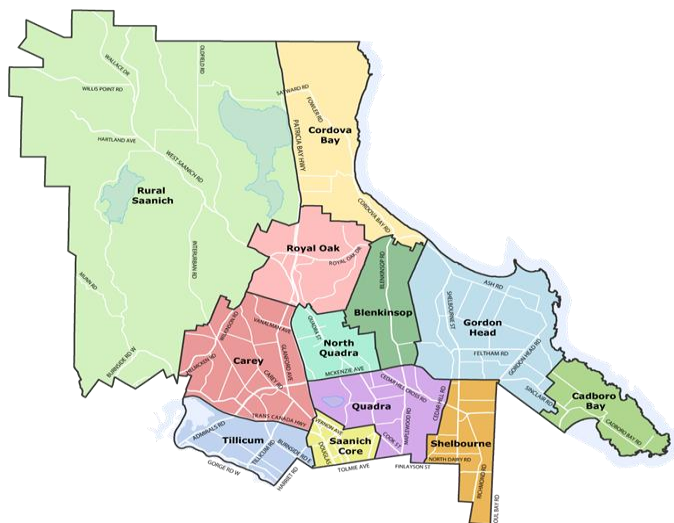
## Where you live

I am a resident of Saanich

- Yes
- No, I live in Greater Victoria
- No, I live outside Greater Victoria

Which area of Saanich do you live in? (See map below if unsure)

**If you are a resident of Saanich, what area of Saanich do you live in? (See map below if unsure).**



- |                |                 |
|----------------|-----------------|
| ● Blenkinsop   | ● Royal Oak     |
| ● Cadboro Bay  | ● Rural Saanich |
| ● Carey        | ● Saanich Core  |
| ● Cordova Bay  | ● Shelbourne    |
| ● Gordon Head  | ● Tillicum      |
| ● Quadra       | ● Not sure      |
| ● North Quadra |                 |

**I am concerned about the impact of waste on our community and the environment.**

- Strongly Agree
- Agree
- Undecided
- Disagree
- Strongly Disagree

**I reduce my waste where and when I can (eg, using reusable bags, lunch containers, water bottles, refusing to purchase items, shopping second hand).**

- Always
- Often
- Sometimes
- Rarely
- Never

**Recycling and Composting At Home**

**I live in a:**

- Single-family dwelling
- Secondary suite, includes laneway-, garden-, basement- or upstairs- suite
- Houseplex (ie, attached housing) with 6 units or less (e.g., duplex, fourplex, townhouse)
- Townhouse or strata housing complex with 6 units or more
- Condo/apartment
- Mobile home / movable dwelling

Please indicate how often you recycle or compost the following items (versus putting them in the garbage):

<p><b>Refundable beverage containers</b></p> <ul style="list-style-type: none"> <li>• Always</li> <li>• Often</li> <li>• Sometimes</li> <li>• Rarely</li> <li>• Never</li> <li>• N/A</li> </ul>	<p><b>Metal containers</b></p> <ul style="list-style-type: none"> <li>• Always</li> <li>• Often</li> <li>• Sometimes</li> <li>• Rarely</li> <li>• Never</li> <li>• N/A</li> </ul>
<p><b>Cardboard</b></p> <ul style="list-style-type: none"> <li>• Always</li> <li>• Often</li> <li>• Sometimes</li> <li>• Rarely</li> <li>• Never</li> <li>• N/A</li> </ul>	<p><b>Paper</b></p> <ul style="list-style-type: none"> <li>• Always</li> <li>• Often</li> <li>• Sometimes</li> <li>• Rarely</li> <li>• Never</li> <li>• N/A</li> </ul>
<p><b>Glass jars &amp; bottles</b></p> <ul style="list-style-type: none"> <li>• Always</li> <li>• Often</li> <li>• Sometimes</li> <li>• Rarely</li> <li>• Never</li> <li>• N/A</li> </ul> <p><b>Hard plastic</b></p> <ul style="list-style-type: none"> <li>• Always</li> <li>• Often</li> <li>• Sometimes</li> <li>• Rarely</li> <li>• Never</li> <li>• N/A</li> </ul>	<p><b>Styrofoam</b></p> <ul style="list-style-type: none"> <li>• Always</li> <li>• Often</li> <li>• Sometimes</li> <li>• Rarely</li> <li>• Never</li> <li>• N/A</li> </ul> <p><b>Food scraps</b></p> <ul style="list-style-type: none"> <li>• Always</li> <li>• Often</li> <li>• Sometimes</li> <li>• Rarely</li> <li>• Never</li> <li>• N/A</li> </ul>
<p><b>Soft plastic</b></p> <ul style="list-style-type: none"> <li>• Always</li> <li>• Often</li> <li>• Sometimes</li> <li>• Rarely</li> <li>• Never</li> <li>• N/A</li> </ul>	<p><b>Yard waste</b></p> <ul style="list-style-type: none"> <li>• Always</li> <li>• Often</li> <li>• Sometimes</li> <li>• Rarely</li> <li>• Never</li> <li>• N/A</li> </ul>

**What are your primary barriers to recycling at home? Select all that apply.**

- Unsure what is recyclable
- Don't want to sort my waste
- Don't have room for all the bins
- Don't think it makes a difference
- My apartment/condo has limited recycling
- My apartment/condo does not have recycling
- Not enough waste streams are picked up (e.g., soft plastics, Styrofoam)
- I generate too much, pick up is not frequent enough or my bins are not large enough
- Don't generate enough to participate
- Not interested in participating
- No barriers
- Other, please describe:

**Do the above barriers stop you from recycling at home?**

- Yes
- No
- Sometimes

**What are your primary barriers to household organics collection? Select all that apply.**

- Smell of the bins
- Bins get dirty
- I generate too much: pick up is not frequent enough or my bins are not large enough
- My condo/apartment does not have organics pick up
- Don't want to attract rodents and pests
- Don't have space to store compost bin
- Don't want to sort my waste
- Unsure what is compostable
- Don't think it makes a difference
- No barriers, I use a backyard composter instead
- No barriers
- Other, please describe:

**Do the above barriers stop you from composting at home?**

- Yes
- No
- Sometimes
- N/A

**I understand what items are recyclable.**

- Always
- Usually
- About half the time
- Seldom
- Never

**I understand what items are compostable.**

- Always
- Usually

- About half the time
- Seldom
- Never

My **top 3** sources of household waste that are not easily recycled or composted are:

Please select at most 3 options.

- Soft Plastics
- Styrofoam
- Textiles
- Organics
- Electronics
- Metal
- Wood
- Paper/Cardboard
- Yard and garden waste
- N/A
- I don't know
- Other, please describe:

### Recycling and Composting Outside of the Home

There are several free drop off depots in the region for recyclables that cannot be placed in curbside bins (eg, electronics, batteries, soft plastics, styrofoam). Do you ever use these depots? (Yes / No / Not Sure)

**RECYCLEBC™**

Residential packaging and printed paper  
free drop off locations within Capital Region

ITEMS ACCEPTED

1. Glass Bottles and Jars
2. Paper and Cardboard
3. Plastic, Metal and Paper Containers
4. Foam Packaging (Styrofoam)
5. Flexible Plastics

Detailed items list at [RecycleBC.ca](https://www.recyclebc.ca)

LOCATIONS

**Gulf Island Recycling Depots ALL ITEMS**

- Visit [RecycleBC.ca](https://www.recyclebc.ca) for locations

**Hartland Depot ALL ITEMS**

- 1 Hartland Avenue (250.360.3030)

**Island Return-It ALL ITEMS**

- 935 Ellery Street (Esquimalt)

**Oak Bay Public Works Yard ALL ITEMS**

- 1771 Elgin Road (Oak Bay residents only)

**Sidney Return-it ALL ITEMS**

- 5-10025 Galaran Road (Sidney)


**London Drugs ONLY ITEMS 4 & 5**

- 3170 Tillicum Road - Tillicum Centre
- 911 Yates Street - Harris Green Village

\*Contact London Drugs ahead to confirm they are accepting materials.

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**Want to recycle something not included here?**  
Check out [Myrecyclopedia.ca](https://www.myrecyclopedia.ca) or  
Contact us: [infoline@crd.bc.ca](mailto:infoline@crd.bc.ca)  
250.360.3030



**What are the main barriers to recycling items at depots? Select all that apply.**

- Too far to travel
- Don't have time
- Don't have a car
- My recyclables are too large to transport in my vehicle
- Didn't know about the depots
- The hours are not convenient
- My quantities are too large
- There are accessibility issues (wheelchair accessible, etc.)
- It's inconvenient
- No barrier: curbside recycling accepts everything I need
- No barrier: I visit the recycling depots as needed
- Other, please describe:

**I expect to be able to recycle and compost when I am away from my home (at work, school, events, shops, parks or cafés).**

- Strongly agree
- Agree
- Undecided
- Disagree
- Strongly disagree

**My school or workplace offers recycling:**

- Yes, full recycling (i.e., what is included in the CRD blue box program or more)
- Limited recycling (e.g., only refundable beverages and paper)
- No
- Not sure

**My school or workplace offers composting:**

- Yes
- No
- Not sure

**Zero Waste Lifestyle****Please indicate if you currently participate in any of the activities below. Select all that apply.**

- Online second-hand marketplaces (e.g., Craigslist, Poshmark, Facebook Marketplace, Used Victoria)
- Thrift shopping or item swaps (e.g., clothing swaps, book exchanges)
- Sharing platforms and services (e.g., car shares, furniture leasing, tool libraries)
- I would, but some of these activities are not available in my neighbourhood
- Not interested
- Other, please describe:

**How often do you shop second-hand for the following items?**

<p><b>Clothing</b></p> <ul style="list-style-type: none"> <li>● Always</li> <li>● Often</li> <li>● Sometimes</li> <li>● Rarely</li> <li>● Never</li> <li>● N/A</li> </ul>	<p><b>Appliances</b></p> <ul style="list-style-type: none"> <li>● Always</li> <li>● Often</li> <li>● Sometimes</li> <li>● Rarely</li> <li>● Never</li> <li>● N/A</li> </ul>
<p><b>Furniture</b></p> <ul style="list-style-type: none"> <li>● Always</li> <li>● Often</li> <li>● Sometimes</li> <li>● Rarely</li> <li>● Never</li> <li>● N/</li> </ul>	<p><b>Electronics</b></p> <ul style="list-style-type: none"> <li>● Always</li> <li>● Often</li> <li>● Sometimes</li> <li>● Rarely</li> <li>● Never</li> <li>● N/A</li> </ul>
<p><b>Children's items</b></p> <ul style="list-style-type: none"> <li>● Always</li> <li>● Often</li> <li>● Sometimes</li> <li>● Rarely</li> <li>● Never</li> <li>● N/A</li> </ul>	<p><b>Household items</b></p> <ul style="list-style-type: none"> <li>● Always</li> <li>● Often</li> <li>● Sometimes</li> <li>● Rarely</li> <li>● Never</li> <li>● N/A</li> </ul>

Additional comments on why?

**What are the main barriers preventing you from adopting a more zero-waste lifestyle?**

**Please select at most 5 options.**

- Buying brand new things makes me feel good.
- It's inconvenient: takes too much effort or time.
- Zero-waste lifestyle is not adequately supported by businesses, products, and services.
- It's cheaper to buy something new than to get it fixed.
- Product is no longer supported or parts are not available.
- I don't know how to fix things (e.g., my clothes, appliances, bike).
- It's too expensive or inconvenient to shop at zero-waste stores.
- I would rather shop online.
- I don't trust the quality of used items.
- It's costly and inconvenient to purchase supplies like reusable bags, metal straws, reusable produce bags, reusable containers, etc.
- It's not sanitary to purchase used items.
- I don't think it makes a difference.
- There are no barriers.
- Other, please describe:

**If some of the barriers above were addressed, how likely would you be to change some of your current shopping and consumption habits to reduce waste? e.g., buy second-hand, buy less, repair items, less online shopping, etc.**

- Very likely
- Somewhat likely
- Undecided
- Unlikely
- Very unlikely

**The following actions would be helpful in reducing my waste.**

**Please select at most 5 options.**

- The province should mandate that companies reduce packaging and take back and recycle their products.
- The province should establish minimum warranties and product support, including 'right to repair'.
- Expand Provincial bans on items such as single use plastics and other non-recyclable materials.
- Expand curbside blue bin recycling to accept more materials (e.g., soft plastics, small wood, styrofoam).
- Provision of organics collection at my condo/apartment building.
- Provision of recycling collection at my condo/apartment building.
- More items accepted for recycling in my condo/apartment building.
- More recycling drop off depots.
- Education about composting and recycling.
- More second-hand stores or options in my neighborhood.
- Community reduce & reuse hubs (e.g., tool libraries, repair cafes, sharing & reuse spaces).
- None of the above

## About you

**My age is:**

- 15 - 25
- 26 - 35
- 36 - 45
- 46 - 55
- 56 - 65
- 66 and up
- Prefer not to say

**My gender is:**

- Woman
- Man
- Non-binary
- Prefer not to say

**My identity includes (select all that apply):**

- Indigenous
- Visible Minority
- Newcomer or Immigrant
- Person with disability
- 2SLGBTQ+
- None of the above

- I choose not to answer

**Which of the following best describes your household's total income last year?**

- \$0 to less than \$25,000
- \$25,000 to less than \$50,000
- \$50,000 to less than \$75,000
- \$75,000 to less than \$100,000
- \$100,000 to less than \$150,000
- Over \$150,000
- Prefer not to say

**My housing situation is:**

- I rent
- I own

**Including yourself, what are the total number of people living in your house? (Adults + Children)**

***Anything else to add regarding zero waste? (Please do not add any personal identifying information).***

Thank you for participating in the survey. Your feedback is appreciated.

Visit [www.saanich.ca/zerowaste](http://www.saanich.ca/zerowaste) to learn more about our plans and tips to reduce waste.

## APPENDIX B: Zero Waste Survey Phase 2

### We want your input!

#### The District of Saanich is seeking input on its draft Zero Waste Strategy.

The District of Saanich is inviting residents to read the newly drafted Zero Waste Strategy and share feedback before the final plan goes to Council. The draft Strategy is available here: [Draft Saanich Zero Waste Strategy](#).

The draft Strategy was developed through research and data analysis – including input from technical experts, the public, and community representatives to create 16 strategies and 54 actions across four focus areas with the goal of achieving Saanich’s targets to reduce per-capita waste to 250 kg/year by 2031 and 210 kg/year by 2040.

A summary report of the first phase of public engagement can be found here: [Saanich Zero Waste Public Engagement Report](#).

Your input via this survey will be incorporated into the final Zero Waste Strategy to ensure that its programs and initiatives meet the needs of Saanich’s diverse residents while also making progress on the Strategy’s waste reduction targets.

Achieving meaningful reductions in waste will require coordinated action by residents, businesses, institutions, community organizations, and all orders of government. By working together, we can significantly reduce waste and reimagine how we use and consume resources to support a thriving local economy, while building a more sustainable, resilient, and climate-friendly community.

#### About the survey:

The survey should take 5-10 minutes to complete.

It will be open until **April 7, 2026**. Your input will be incorporated into the final strategy accordingly.

Please note that your responses are anonymous and your participation is voluntary.

If you have any questions, please contact [sustainability@saanich.ca](mailto:sustainability@saanich.ca).

*Disclaimer: This collection of personal information is authorized under the Local Government Act, Community Charter and section 26(c), (e) of the Freedom of Information and Protection of Privacy Act. The information will be used for administering and evaluating the program. Questions can be directed to the District’s Privacy Officer at 770 Vernon Avenue, Victoria BC V8X 2W7 t. 250-475-1775, e. [foi@saanich.ca](mailto:foi@saanich.ca).*

**1. I am a resident of Saanich:**

- Yes
- No, I live in Greater Victoria
- No, I live outside Greater Victoria {If no, then thank you for your interest but the survey is only open to residents of Saanich and Greater Victoria}

**Focus Area 1 – Waste Prevention: Rethink, Avoid, Reduce**

The following strategies and actions outline how the District will avoid and reduce waste, including eliminating single-use items, preventing avoidable food waste, and reducing textile waste and consumption - while supporting a thriving circular economy.

For more information on this Focus Area and descriptions about each action, please see here: [Focus Area 1](#).

<b>Strategy 1: Reduce consumption, transition to more circular business practices and mobilize residents towards lighter living.</b>	
	<b>Actions</b>
1.1	Promote a culture shift towards lighter living and reduced consumption.
1.2	Help businesses and institutions transition to a circular economy
1.3	Attract and retain circular economy businesses

<b>Strategy 2: Reduce single-use items and packaging.</b>	
	<b>Actions</b>
2.1	Reduce single-use items in food and beverage establishments.
2.2	Advocate for stronger single-use item and packaging regulations
2.3	Transition to reusable food service ware at District events and offices
2.4	Reduce household hygiene waste

<b>Strategy 3: Reduce Avoidable Food Waste &amp; Better Manage Food Supply</b>	
3.1	Reduce avoidable food waste
3.2	Increase food rescue

3.3	Track food waste
3.4	Advocate for improved food labelling
<b>Strategy 4: Reduce textile waste and consumption</b>	
4.1	Promote sustainable, durable, and circular textile use
4.2	Advocate for EPR programs for textiles
<b>Strategy 5 - Enhance corporate sustainable procurement practices</b>	
5.1	Update sustainable procurement policies and tools
5.2	Identify zero waste purchasing opportunities
5.3	Launch internal asset sharing platform

2. Are there any strategies or actions that you would like to comment on? **Yes/No**
  - a. If Yes, please provide details – (Open ended)

**Focus Area 2 – Make it Last: Share, Reuse, Repair**

The following strategy and actions specify how the District will build and improve on the share, reuse, repair infrastructure and systems within our community.

For more information on this Focus Area and descriptions about each action, please see here: [Focus Area 2](#).

<b>Strategy 6: Build reuse, repair, refill, and sharing infrastructure and resources within Saanich</b>	
	<b>Actions</b>
6.1	Advocate for the right to repair
6.2	Assess, support, and grow circular businesses
6.3	Scale-up community sharing and repair
6.4	Grow the reuse and repair economy in Saanich
6.5	Make reuse, repair, and share the norm

3. Are there any strategies or actions that you would like to comment on? **Yes/No**
  - b. If Yes, please provide details – (Open ended)

**Focus area 3 – Recycle & Compost**

The following strategies and actions outline how the District will improve recycling and organics diversion rates across the community.

For more information on this Focus Area and descriptions about each action, please see here: [Focus Area 3](#).

<b>Strategy 7: Expand mandatory waste separation across all sectors.</b>	
	<b>Actions</b>
7.1	Require waste and recycling storage areas in all buildings
7.2	Advocate for mandatory waste separation
7.3	Advocate for expanded EPR programs
7.4	Expand land-use support for recycling and circular economy opportunities
7.5	Enable new recycling collection in Saanich
7.6	Clearly communicate waste sorting requirements
7.7	Consider a clear bag policy
<b>Strategy 8: Enhance collection programs for low-density residential homes to improve diversion.</b>	
8.1	Implement incentive-based cart pricing
8.2	Launch curbside monitoring programs
<b>Strategy 9: Improve multi-stream collection options for multi-unit and mixed-use buildings to improve diversion.</b>	
9.1	Standardize waste diversion and collection for multi-unit and mixed-use buildings
9.2	Expand education and outreach programs for multi-unit buildings
<b>STRATEGY 10: Increase waste diversion across the industrial, commercial and institutional (ICI) sector.</b>	
10.1	Establish waste diversion and reduction support for businesses and organizations
10.2	Incentivize large generators to reduce waste
10.3	Pilot zero waste projects with local institutions

<b>STRATEGY 11: Improve waste diversion at municipal sites and facilities.</b>	
11.1	Update signage across District facilities
11.2	Ensure waste diversion at District facilities and events
11.3	Explore direct collection across District facilities
11.4	Expand streetscape and park multi-stream collection programs
<b>STRATEGY 12: Promote onsite organics management and small-scale community composting where service gaps exist for organics collection</b>	
12.1	Support local composting education programs
12.2	Support businesses and organizations to pilot on-site composting

- 4. Are there any strategies or actions that you would like to comment on? **Yes/No**
  - c. If Yes, please provide details – (Open ended)

**Focus Area 4 – Waste reduction in the built environment**

The strategies and actions in this focus area are intended to implement policies, programs, and legislation that support homeowners and developers in ensuring the highest and best use of buildings and building materials, from both existing and future buildings.

For more information on this Focus Area and descriptions about each action, please see here: [Focus Area 4](#).

<b>Strategy 13 - Extend the lifespan of existing buildings and infrastructure.</b>	
	<b>Actions</b>
13.1	<b>Support building reuse and relocation</b>
13.2	<b>Repurpose buildings and structures</b>
<b>Strategy 14: Include flexible and adaptable designs in new structures</b>	
14.1	<b>Update the District’s Sustainable Building Policy</b>
14.2	<b>Design guide for flexible/adaptable structures</b>
14.3	<b>Adopt policies and incentives for offsite prefabrication</b>

14.4	<b>Advocate for BC code and policy changes</b>
<b>Strategy 15: Reduce the material intensity of buildings by adopting circular building practices that minimize raw resources.</b>	
15.1	<b>Help build a regional market for salvaged materials</b>
15.2	<b>Support reuse of building materials</b>
15.2	<b>Pilot circular municipal construction projects</b>
<b>STRATEGY 16: Minimize the amount of construction and demolition material going to the landfill.</b>	
16.1	<b>Deconstruction-first on municipal projects</b>
16.2	<b>Advocate for better recycling, circularity, and EPR programs for construction packaging</b>
16.3	<b>Require waste planning and reporting for large projects</b>
16.4	<b>Develop disaster debris plans that optimize material recovery</b>

- 5. Are there any strategies or actions that you would like to comment on? **Yes/No**
  - d. If Yes, please provide details – (Open ended)

**Overall Zero Waste Strategy**

- 6. Is there anything critical missing from the draft Zero Waste Strategy? **Yes/No/Unsure**
- 7. Any last comments on the draft Zero Waste Strategy? **Yes/No**
  - e. If Yes, please provide details – (Open ended)

**Demographic Information (Optional)**

**About you** (we would like to understand the needs, barriers, and impacts of waste management and diversion on different parts of our community):

**8. My age is:**

- 15 - 25
- 26 - 35
- 36 - 45
- 46 - 55
- 56 - 65
- 66 and up
- Prefer not to say

**9. My gender is:**

- Woman
- Man
- Non-binary
- Prefer not to say

**10. My identity includes (select all that apply):**

- Indigenous
- Visible Minority
- Newcomer or Immigrant
- Person with disability
- 2SLGBTQ+
- None of the above
- Prefer not to say

**11. Which of the following best describes your household's total income last year?**

- \$0 to less than \$25,000
- \$25,000 to less than \$50,000
- \$50,000 to less than \$75,000
- \$75,000 to less than \$100,000
- \$100,000 to less than \$150,000
- Over \$150,000
- Prefer not to say

**12. My housing situation:**

- I rent
- I own
- Other, please describe: \_\_\_\_\_

**13. Including yourself, what are the total number of people living in your house?**

- Number of adults:
- Number of children:
- Prefer not to say

Thank you for participating in the survey. Your feedback is appreciated and will be considered for inclusion in the final Strategy.